

Fourth Quarter Report



The Zone Management Team works with campus departments to identify customer needs and facilitate the delivery of services to support the efficient operation of the university. During the 4th quarter, Zone Managers communicated with customers regarding their current projects and services while, simultaneously, developing positive working relationships with customers campus-wide within Zone 1 and Zone 2 respectively.

Zone 1

Zone 2



Manager: John Edwards

657-278-3817 | joedwards@fullerton.edu

Manager: Pam Newton

657-278-3199 | pnewton@fullerton.edu

- AHH Arboretum Heritage House
- AO Arboretum Office
- AVC Arboretum Visitor Center
- CC Children's Center
- CSA Chemical Storage Area
- DBH Dan Black Hall
- EPS Eastside Parking Structure
- GAH Golleher Alumni House
- GH Greenhouse
- H Humanities
- LH Langsdorf Hall
- LOT C (E) Parking Lot C East
- LOT C (W) Parking Lot C West
- LOT E Parking Lot E
- LOT F Parking Lot F
- LOT H Parking Lot H
- LOT I Parking Lot I
- LOT R Parking Lot R
- MH McCarthy Hall
- NPS Nutwood Parking Structure
- P&TS Parking & Transportation Services
- SCPS State College Parking Structure
- SGMH Steven G. Mihaylo Hall
- SHPS Student Housing Parking Structure
- SRC Student Recreation Center
- TB Titan Bookstore
- TG TRIGEN (Central Plant)
- TIH Titan Hall
- TIH ASC Titan Hall Auxiliary Services Center
- TSU Titan Student Union
- UH University Hall

- College Park
 - Clays Performing Arts Center
 - Capital Programs Facilities Management
 - Computer Science
 - Corporation Yard
 - Dumbo Downs Parking Lot
 - Education Classroom Building
 - Environmental Health & Safety
 - Engineering
 - Kinesiology & Health Science
 - Parking Lot A
 - Parking Lot A (South)
 - Parking Lot G
 - Parking Lot J
 - Military Science
 - Pollak Library (North)
 - Pollak Library (South)
 - Ruby Gerontology Center
 - Sports Complex
 - Anderson Family Field Press-box
 - Baseball/Softball Clubhouse
 - Field House
 - Goodwin Field Press-box
 - South Softball Restrooms
 - Titan Stadium-PB Concession (E)
 - Student Housing II, III, & JPCR
 - Student Health & Counseling Center (E)
 - Student Health & Counseling Center (W)
 - Titan House
 - University Police Department
 - Visual Arts
- CP
 - CPAC
 - CPFM
 - CS
 - CY
 - DUMBO
 - EC
 - EH & S
 - ENG
 - KHS
 - LOT A
 - LOT A (S)
 - LOT G
 - LOT J
 - MS
 - PL (N)
 - PL (S)
 - RGC
 - SC
 - SH
 - SHCC-(E)
 - SHCC-(W)
 - TH
 - UPD
 - VA

Facilities Management Partnerships



Titan Athletics & Facilities

Facilities Management and Titan Athletics are partnering together to enable a mutually beneficial relationship that fosters good communication. Zone Management is building consistency between Facilities and customer interactions while servicing the campus as a whole.



Capital Programs & Facilities Management (CPFM)

On a daily basis Zone Management partners with multiple CPFM departments, HVAC, and EH&S to ensure quality, efficient and timely customer service to campus customers. CPFM is responsible for the planning, design, construction, maintenance, and operations of all campus facilities and grounds. Teaming up with different CPFM trades such as Service Center, Plumbing, Electrical, Custodial, Carpentry, and Grounds to name a few, allow CPFM as a team to execute campus projects inside classrooms, buildings, and the surrounding grounds.



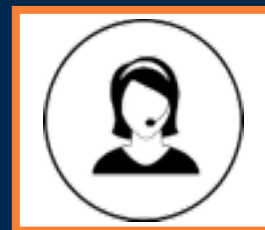
Academic Affairs & CPFM Partnership

A Campus-wide Initiative

Academic Affairs and the Office of Assessment & Institutional Effectiveness teamed up to place posters in General Use Classrooms and others throughout campus. These posters exclusively represent the learning goals for success in the General Education, Undergraduate and Graduate Students areas.

Zone Management Timeline 4th Quarter of 2017

Zone Management 2017- 4th Quarter Timeline	
O C T O B E R	<ul style="list-style-type: none"> • Met with Colleges: <ul style="list-style-type: none"> • Health and Human Services • Humanities and Social Sciences • Communications • Natural Sciences and Mathematics • Met with: <ul style="list-style-type: none"> • University of Extended Education • Pollak Library • Titan Athletics • Facilities Project Coordination Meetings • Facilities Link Training
	<ul style="list-style-type: none"> • Met with Colleges: <ul style="list-style-type: none"> • College of the Arts • Engineering and Computer Science • Mihaylo College/Business & Economics • Natural Sciences and Mathematics • College of Education • Met with Facilities Trades Departments <ul style="list-style-type: none"> • Facilities Directors and Managers • Painters, Electricians, Carpenter's • Central Plant, Plumbers, Landscape-Grounds • Facilities Project Crew • Custodial Services, Service Center • Environmental Health & Safety, HVAC • Shipping & Receiving, Material Control • Moving Services, Auto Shop
N O V E M B E R	<ul style="list-style-type: none"> • Other Business: <ul style="list-style-type: none"> • EH&S Training • Facilities Project Coordination Meetings • Facilities Link Training • Transformer Replacement Meetings • University Learning Center Project - Pollak Library • Restroom Project Meetings-Phase I
	<ul style="list-style-type: none"> • Other Business: <ul style="list-style-type: none"> • Facilities Project Coordination Meetings • Facilities Link Training continued • Transformer Replacement Meetings Cont. • Customer Satisfaction Survey-Meetings • University Learning Goals -Poster Installation
D E C E M B E R	



If you have a service/maintenance request please contact the Service Center

@

657-278-3494

servicecenter@fullerton.edu