The Zone Management Team works with campus departments to identify customer needs and facilitate the delivery of services to support the efficient operation of the university. During the 4th quarter, Zone Managers communicated with customers regarding their current projects and services while, simultaneously, developing positive working relationships with customers campus-wide within Zone 1 and Zone 2 respectively.

### Zone 1

**Manager:** John Edwards  
**657-278-3817 | joedwards@fullerton.edu**

- AHH: Arboretum Heritage House  
- AO: Arboretum Office  
- AVC: Arboretum Visitor Center  
- CC: Children’s Center  
- CSA: Chemical Storage Area  
- DBH: Dan Black Hall  
- EPS: Eastside Parking Structure  
- GAH: Golleher Alumni House  
- GH: Greenhouse  
- H: Humanities  
- LH: Langsdorfer Hall  
- LOT C (E): Parking Lot C East  
- LOT C (W): Parking Lot C West  
- LOT E: Parking Lot E  
- LOT F: Parking Lot F  
- LOT H: Parking Lot H  
- LOT I: Parking Lot I  
- LOT R: Parking Lot R  
- MH: McCarthy Hall  
- NPS: Nutwood Parking Structure  
- P&T: Parking & Transportation Services  
- SCPS: State College Parking Structure  
- SGMH: Steven G. Mihaylo Hall  
- SHPS: Student Housing Parking Structure  
- SRC: Student Recreation Center  
- TB: Titan Bookstore  
- TG: TRIGEN (Central Plant)  
- TIH: Titan Hall  
- TIH ASC: Titan Hall Auxiliary Services Center  
- TSU: Titan Student Union  
- UH: University Hall

### Zone 2

**Manager:** Pam Newton  
**657-278-3199 | pnewton@fullerton.edu**

- CP: College Park  
- CPAC: Clays Performing Arts Center  
- CPFM: Capital Programs Facilities Management  
- CS: Computer Science  
- CY: Corporation Yard  
- DUMBO: Dumbo Downs Parking Lot  
- EC: Education Classroom Building  
- EH & S: Environmental Health & Safety  
- ENG: Engineering  
- KHS: Kinesiology & Health Science  
- LOT A: Parking Lot A  
- LOT A (S): Parking Lot A (South)  
- LOT G: Parking Lot G  
- LOT J: Parking Lot J  
- MS: Military Science  
- Pollak Library (North)  
- Pollak Library (South)  
- Ruby Gerontology Center  
- Sports Complex  
  - Anderson Family Field Press-box  
  - Baseball/Softball Clubhouse  
  - Field House  
  - Goodwin Field Press-box  
  - South Softball Restrooms  
  - Titan Stadium-PB Concession (E)  
  - Student Housing II, III, & JPCR  
  - Student Health & Counseling Center (E)  
  - Student Health & Counseling Center (W)  
  - Titan House  
  - University Police Department  
  - Visual Arts  
  - SH: SH (E)  
  - SHCC-(E)  
  - SHCC-(W)  
  - TH  
  - UPD  
  - VA
Facilities Management Partnerships

Titan Athletics & Facilities

Facilities Management and Titan Athletics are partnering together to enable a mutually beneficial relationship that fosters good communication. Zone Management is building consistency between Facilities and customer interactions while servicing the campus as a whole.

Capital Programs & Facilities Management (CPFМ)

On a daily basis Zone Management partners with multiple CPFМ departments, HVAC, and EH&S to ensure quality, efficient and timely customer service to campus customers. CPFМ is responsible for the planning, design, construction, maintenance, and operations of all campus facilities and grounds. Teamming up with different CPFМ trades such as Service Center, Plumbing, Electrical, Custodial, Carpentry, and Grounds to name a few, allow CPFМ as a team to execute campus projects inside classrooms, buildings, and the surrounding grounds.

Academic Affairs & CPFМ Partnership

A Campus-wide Initiative

Academic Affairs and the Office of Assessment & Institutional Effectiveness teamed up to place posters in General Use Classrooms and others throughout campus. These posters exclusively represent the learning goals for success in the General Education, Undergraduate and Graduate Students areas.

Zone Management Timeline 4th Quarter of 2017

If you have a service/maintenance request please contact the Service Center @ 657-278-3494 servicecenter@fullerton.edu